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### **Commitment to Quality**

2017 Annual Report

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### Letter from the Chairman

I am so very pleased to introduce this latest issue of the Annual Report for Gateway. Clearly, this report shows the continued success of our Gateway team to meet our mission and achieve the vision in providing care for an ever increasing number of clients. The continued success of our diversification into growing our care for private pay clients along with our ongoing care for publicly funded clients has been tremendous. Our long term plans are to maintain this growth in our Community services area. Our Corrections business is truly recognized in that marketplace as a leader with its success, care, and growth; addressing the needs of those clients in the penal system and those who are looking to leave incarceration and reenter society as a recovering member.

There are some key attributes that you will see recognized in this Annual Report that demonstrate and are indicative of the Gateway we all know and love.

The first attribute is the excellence, determination, and strength of our Gateway workforce, the key element of success - our people!

The second attribute you will see is the high and ever increasing guality and success of care which our Gateway team is able to achieve in providing counseling and treatment. This attribute was once again recognized during an extremely successful Joint Commission review and certification in addition to the wide variety of quality targets achieved in all our operations.

The third attribute is how Gateway continues to build on its overall financial strength each and every year: making significant investments back into our business to achieve our mission; insuring that Gateway will always have the financial strength to weather the ever changing demands of our funders, payers, and business partners; and maintaining the long term financial stability to grow as a significant participant in substance use disorder treatment in our country.

On behalf of the Board of Directors of the Gateway Foundation, I would like to congratulate Gateway on another very successful performance in providing the highest quality of care to our clients and in achieving the key targets established for our continued success and growth.

Wh

Warren Harringtor Chairman Gateway Foundation Board of Directors

Given that there are thousands of people in Illinois and all throughout the US who are in great need of our evidenced-based interventions, growth continues to be a driving force for our organization. In FY17, we opened outpatient programs in Springfield, Gurnee



### Letter from the CEO

Dear Gateway Team, Supporters and Friends,

As FY2017 comes to a close and we enter our 50th year of operations, allow me to share the many accomplishments of our organization with the hope that you will feel as proud as I do to be a part of this team and the impact we have on thousands of lives every year. As you read about these, please know that I am acutely aware that these outcomes are only possible because of the work done every day by our team of professionals. At the EMT and Board of Directors level, we know that without the best team, Gateway can never reach its true potential and I thank the more than 1,300 employees who make our mission of changing lives a reality. This past year Gateway launched the "Total Rewards Program", increasing total compensation and benefits by \$8.5M because we are committed to investing in our greatest asset - our workforce. Additionally two key leadership positions have been added that expand our reach into key strategic areas including health & hospital systems, government programs, community networks and Gateway Alumni.

and Joliet as well as a recovery home for boys in Carbondale to meet the growing needs of these communities. In the same vein, Gateway is pleased to be opening a comprehensive treatment program in Jacksonville in May of 2018. This new site will offer residential and outpatient treatment with stable recovery housing. Gateway was honored to receive funding through the State Targeted Response efforts to partner with Emergency Departments in Illinois for coordinated case management and to provide medication assisted treatment to individuals exiting several county jails. Our Corrections Division was selected to provide services in three states in this year alone – New Jersey, Texas, and Michigan. All of these awards are different and speak to the strength of our Corrections Division in its ability to provide comprehensive supports throughout the full continuum of correctional settings.

Growth and a strong workforce can only flourish with a continued investment in clinical excellence. We constantly strive to improve the quality of our services and to learn from our clients, experiences, and the treatment field at-large. Gateway received a full, 3-year accreditation award from the Joint Commission in 2017, testifying to our excellence. Gateway has also been recognized as an industry

leader by both DASA and Press Ganey, a national outcomes company, for our superior results in quality care metrics and client satisfaction ratings.

Gateway continues to lead the charge in addiction medicine, employing new technologies and focusing every business decision on an unremitting pledge to quality treatment for those suffering with substance use disorders. With the implementation of Netsmart and the recovery app "MyStrength", we will gain clinical insight and further improve outcomes in recovery. We have expanded our clinical practice into telemedicine, dual diagnosis treatment, MAT, and 24-hour admissions; all designed to fulfill our vision to be the nation's premier treatment provider for substance use disorders and mental health treatment for all who need it.

I am excited and honored to be Gateway's CEO as it celebrates its 50th anniversary which honors the past and marks the start of a future full of growth, innovation and strength. Thank you to all!

Im b. the

Dr. Thomas P. Britton President & CEO Gateway Foundation

For nearly 50 years, Gateway Foundation has provided life-changing treatment for individuals with substance use disorders and co-occurring mental health conditions. Since 1968, we have cared for nearly 650,000 men, women, and adolescents. Gateway is the largest independent , not-for-profit treatment provider in the country -- accepting both private insurance and government payers. Our programs are inclusive to everyone, regardless of race, ethnicity, sexual orientation or gender identity.

Subscribing to an evidence-based approach that is regarded as the contemporary industry standard, Gateway administers specialized programs driven by clinical expertise, professional research, and continued innovation. We support initiatives that raise awareness of this debilitating disease, while empowering more people to begin again, living free of drugs and alcohol. Our methods are cutting edge, but our goal is simple: to restore spirits and make lives whole.

### The Gateway Mission

Gateway Foundation is a national, non-profit organization committed to reducing substance abuse and co-occurring mental health problems through effective and efficient treatment programs.

### The Gateway Vision

Gateway's vision is to be the nation's leading treatment provider, helping to create access through affordable, high quality healthcare for substance abuse and mental health treatment for all who need it.



# **Community Division**

Basic and Intensive Outpatient Day Treatment Residential/Inpatient Residential Co-Occurring Disorder (Mental Health & SUD) Treatment Recovery Home Adolescent Residential Treatment Adolescent Recovery Housing Aftercare and Alumni Specialized Residential Treatment for Young Adults Medication Assisted Treatment Trauma Informed Care and Trauma Interventions Gender Specific Treatment for Adolescents and Adults

# Demographic Data

### TOTAL CLIENTS ADMITTED IN 2017: 14,237

Female 4,239 (30%) IL 4,239 (31%)



10



# Client Engagement and Satisfaction

### RESIDENTIAL

RESIDENTIAL TREATMENT

**RESIDENTIAL COUNSELORS** 

LIKELY TO RECOMMEND

92 out of 100

Overall client rating of Gateway's residential treatment programs

94 out of

Overall client rating of Gateway's residential counselors



of residential clients indicated they would recommend Gateway to others

### **OUTPATIENT**

**OUTPATIENT TREATMENT** 

OUTPATIENT COUNSELORS

LIKELY TO RECOMMEND

96 out of 100

Overall client rating of Gateway's outpatient treatment programs

95 out of 100

Overall client rating of Gateway's outpatient counselors



of outpatient clients indicated they would recommend Gateway to others

# Gateway Rebrands: New Look, Enhancing our Mission



In the summer of 2017, Gateway introduced a re-branding project to create a new look and feel that reflects Gateway's mission and values: innovation, excellence, and approachability.

The Gateway re-brand is a launching board for a new campaign to carry the Gateway mission into the marketplace and on the minds of clinicians, families and individuals seeking treatment. The clean, modern look and feel defines Gateway's presence with a completely redesigned website, web and social media presence, marketing and advertising collateral.

# discover you

Our new brand tagline speaks to our purpose and what drives each and every one of us to do our best work every day. Discover you is all about the people that we treat. Discover you provides hope to see beyond addiction, to the find the unique person in you. It speaks to our treatment approach, which is not about judgment or shame, but rather about providing clients with the skills they need to not only discover who they are but help them manage their recovery going forward.

The renewed brand and taglines are incorporated by all Gateway staff so that everyone in the company, from the outreach team to the call center, conveys Gateway's offerings and benefits to clients, clinicians and families in accordance with our enduring mission, vision and values.

### Gateway Excited to Announce New Mobile App

Gateway is excited to capitalize on the opportunities provided by mobile phone technology as a complement to our treatment model. In 2017, the FDA approved mobile apps to treat addiction to certain substances and



early studies have demonstrated positive outcomes. Physicians and other health care providers, insurance carriers, and healthcare systems have integrated mobile apps into their care models and are promoting their use.

We are happy to announce that we will be partnering with myStrength in the upcoming year to provide clients with additional recovery support during and following treatment at Gateway's residential and outpatient programs. myStrength is a digital mental health platform that provides access to evidence-based resources for behavioral health and overall wellbeing. The myStrength platform features assessments; interventions; interactive applications; multi-condition trackers; and, mind, body and spirit resources.

We believe myStrength will allow clients a convenient way to stay connected to, and even extend, their treatment once they have completed their care episode. It is a highly convenient way to track data, obtain information, and set reminders. Ultimately, it empowers clients to have control over their wellbeing and is an additional support in the recovery process. We look forward to adding this new technology to our treatment portfolio and the potential it holds for the clients we serve.



All of our Community Service Division treatment programs as well as our Corrections Division's St. Louis Outpatient treatment program are accredited by the Joint Commission under the Behavioral Health standards. In March 2017, the Joint Commission granted another three year accreditation to Gateway after a highly successful survey that examined over 200 standards and approximately 1,000 separate elements of performance. In fact, one of the Joint Commission surveyors stated that Gateway's survey results were outstanding in comparison to other organizations.

Gateway's Corrections programs are also obtaining accreditation, signaling our firm belief that superior treatment can be achieved in correctional treatment settings. Gateway's in-prison treatment programs in Wyoming were surveyed by CARF International and earned a three year accreditation. Our in-custody treatment programs for the New Jersey Department of Corrections will also undergo a CARF accreditation survey.

We are proud of the Gateway staff for embracing a rigorous accreditation process and for their dedication to continuous analysis and evolvement in order to provide safe, effective, and unparalleled services for our clients.

### Gateway Successfully Achieves Accreditation for Another Three Years

Gateway is committed to providing high caliber treatment to all individuals in its care and believes accreditation is a sign of our dedication to:

- Being accountable for the quality of our services
- Abiding by a set of rigorous standards
- Embracing performance improvement
- Employing sound business practices
- Providing a high guality of care

### DASA Quality Indicators



### Patient Story - Jaime Smith, Recovery Advocate and Alumnus of Gateway Foundation

There is a thief hiding in the shadows of today's suburban lifestyles. It's called addiction, and it is stealing the identities, families, careers and lives of people who might otherwise appear to "have it all together."

You've heard the national clamor about opioid addiction. I lived its horrors, although my story didn't start in the proverbial dark alley that is often associated with substance use. It began in my upscale suburban home in Champaign, III. and nearly ended one dark day as I lay lifeless on the floor following an overdose.

Fortunately, I'm on the upside of my addiction journey thanks to a supportive family and the right professional help. But that's not the case for so many of those stigmatized by shame and guilt, and unwilling to step out of the shadows and own their story. That's why I have become resolute in my mission to offer transparency and hope as a recovery advocate. In truth, I receive several hundred messages daily from substance users wanting to break the cycle of addiction, and most are living the same suburban drug dependence nightmare.

My addiction didn't happen overnight; it started with a few "innocent pills." From the outside, there was no reason to think something like this could through this struggle. happen to me or my family. We were the all-American picture-four beautiful children, an upper-class lifestyle and desirable careers.

Yet, no life is devoid of pain, and a family tragedy coupled with a move to a small town changed our family dynamics. As life stressors mounted, the

undercurrents of existing-but untreated-anxiety and depression began to surface in my life. Neighbors noticed the change and tried to "help" by introducing me to such prescription drugs as Hydrocodone, Oxycodone, Percocet and Oxycontin, which I took in combination with my own Zoloft prescription. We formed a gang of suburban pill-popping moms, maintaining a secret lifestyle for about two years, until my dependence spiraled out of control. Pretty soon, I moved on to heroin and cocaine, guit my job, left my family and became consumed with how I would get my next high.

> Although I hit rock bottom, there was still hope. An introduction to Gateway Alcohol and Drug Treatment Center in Springfield, Ill. and the support of a loving family helped keep me from becoming another statistic. Professional counselors-several with whom I'm still in contact today -taught me about my disease, helped me put it in remission and live in recovery. Powerful group therapy sessions underscored the reality that I was not alone. Equally important, Gateway brought my husband and children into the broader care plan, equipping them with the resources and tools they needed to support me and claim their own victory

There is life after addiction. I want others to know that truth. It's what motivates me to share my story over and over again. The first step is acknowledging you need help. The next step is getting the right help.

### **Gateway Launches** #GatewayGiving

As an industry leader in substance use disorder treatment and recovery, Gateway has transformed the lives of over 1 million people. We have brought families closer, provided support to those in their greatest time of need and been a voice for the voiceless in our communities. Regrettably, now more than ever, compassionate and science-driven care is needed to address what is seen as the worst drug epidemic in our nation's history. Implementing advanced technologies, promoting continuous learning, incorporating cutting-edge therapies, and capitalizing on the synergies among our sites and Divisions are just a few of the initiatives that will redefine the capabilities of our organization.

and save lives.

To make a tax-deductible donation

BY MAIL: **Gateway Foundation** Attn: Kellie Romany 55 E. Jackson, Suite 1500 Chicago, IL 60604

ONLINE:

Please stand with Gateway by making a donation to our campaign so we may continue to combat this epidemic

Visit Campaign.recovergateway.org

### Now Open!

The 2017 Fiscal Year was one of growth and commitment to serving our communities.



### Carbondale, IL

Gateway expanded services in Carbondale to include a boy's recovery home in January 2017. The recovery home provides a productive atmosphere for youth boys who may not have a safe place to return to after completing residential treatment.

#### Gurnee, IL

Gateway opened an outpatient treatment center in Gurnee in June 2017. The Center offers a co-ed intensive outpatient program for adults and features flexible morning and evening schedules so treatment does not interfere with other daily commitments.





#### Joliet. IL

In January 2017, Gateway opened a new treatment center in Joliet. The Center offers co-ed intensive outpatient and aftercare programs for adults. The intensive outpatient program allows individuals to remain in close proximity to their loved ones and support network while receiving the treatment they need.

### Springfield, IL

Also in 2017, Gateway was pleased to expand its services to an additional location in Springfield, IL. The Springfield Outpatient Treatment Center has space for Medication-Assisted Treatment, group and individual treatment sessions, and room for clients to engage in social activities with their peers in recovery.



# Gateway Partners with DASA to Fight the Opioid Crisis

Drug overdose, particularly from opioid use, is the leading cause of accidental death in the U.S., killing more people than car accidents, falls, or guns. Via the 21st Century Cures Act, Congress has made funding available to the states to expand access to opioid treatment programs.

Gateway is proud to be on the front lines in the fight against opioids and is honored to partner with the Illinois Department of Alcoholism and Substance Abuse (DASA) on two programs to address the opioid crisis in Illinois.

#### Hospital Emergency Department-Based Services

The Hospital Emergency Department-Based Services Program assists emergency departments, which have seen a large increase in opioid related admissions, to address the myriad needs of individuals presenting at the emergency department with opioid involvement. Gateway's licensed clinicians are located in the emergency department and offer brief screening, education, risk reduction counseling, placement, and referral.

Our Engagement Specialists and Recovery Coaches help those affected by opiate use disorder make informed decisions about what treatment options are most appropriate for their specific needs and provide a "warm handoff" to continuing care in the community. With a network of over 50 providers, we are able match patients to a community based provider with available capacity and that accept the patient's insurance, thereby reducing common barriers to treatment engagement.

### Pre- and Post- Release Medication Assisted Treatment for Offenders

#### Pre- and Post- Release Medication Assisted Treatment for Offenders

provides access to behavioral health and Medication Assisted Treatment (MAT), specifically Vivitrol, for individuals exiting an Illinois County Jail in areas of high need. Incorporating MAT into prison-based treatment programs prior to an individual's release has the potential to make a significant impact in decreasing the risk of opiate overdose and overdose death, which is extremely high in the weeks immediately following release from incarceration. It also decreases the likelihood of relapse and recidivism.

Gateway works with the Macon County Jail (Decatur, IL) and Sangamon County Jail (Springfield, IL) to provide Vivitrol prior to the individual's release as well as pre-release case management and care coordination. Post-release, clients are able to continue to receive Vivitrol, as indicated, and participate in ongoing case coordination. To date 169 individuals have requested the MAT program.





the program.

At intake, clients with an opioid use disorder are provided with education on opioid reversal drugs and are informed that either Narcan® or Evzio® will be ordered for them. Clients are able to choose which medication they prefer, taking into account insurance coverage and preferred route of administration. Clients are trained on how to administer the medication and work with the nursing staff to demonstrate efficiency in using it. Clients are strongly encouraged to have the reversal medication with them at all times in case they ever come across another person who may need it. Family members are also educated on the benefits of carrying Narcan® or Evzio® and how to access and administer these medications.

# New Naloxone Protocol at Springfield

After experiencing the tragic overdose death of a young client on a day pass, Gateway identified an immediate need to equip clients with lifesaving opioid reversal drugs. A multidisciplinary team of Gateway staff developed a protocol to provide Naloxone to clients with a diagnosed opioid use disorder. Naloxone, known under the brand names of Narcan® and Evzio®, blocks or reverses the effects of opioids and can be used to treat an opioid overdose in an emergency situation. All Gateway clients with an opioid use disorder are provided with either Narcan® or Evzio® prior to leaving the facility, whether they are leaving on a day pass or discharging from

# **Corrections Division**

In-Custody Residential and Outpatient Treatment Therapeutic Communities Co-Occurring Treatment Trauma Informed Care and Trauma Interventions Matrix Model Medication Assisted Treatment Veteran's Programming Peer Recovery Support Services Case Management Re-Entry Services Supervision and Facility Management





# Client Engagement and Satisfaction

### PEER SUPPORT



89% of respondents felt supported by their peers

MO	90.21%	NJ	91.21%
ТΧ	87.75%	WY	85.71%

### TREATMENT PARTICIPATION



97% of respondents felt engaged in their treatment

MO	99.31%	NJ	97.29%
ТΧ	98.23%	WY	94.95%

### TREATMENT SATISFACTION



90% of respondents felt satisfied with their treatment

MO	88.86%	NJ	93.21%
ТΧ	88.23%	WY	91.09%

### **COUNSELOR RAPPORT**



96% of respondents felt a positive therapeutic alliance with their counselor

MO	95.58%	NJ	95.97%
ТΧ	95.60%	WY	96.36%

# TAAP Names Award After Gateway's Own Frank Davis

In 2017, the Texas Association of Addiction Professionals named an award after Gateway's Texas Administrative Director, Donald "Frank" Davis. The D. Frank Davis Professional and Community Outreach Award will be presented annually to clinicians who not only work in the trenches but also share their clinical knowledge de PSN in their community in helping people on an Kas even larger scale. g Hero

Frank joined Gateway 2004. He is an Administrative Director for Gateway's Community Corrections programs in Texas and is also an adjunct faculty for San Antonio College. Frank remembers his early days joining Gateway:

*"I quickly realized just how committed Gateway* was to the mission of changing lives for the better and its commitment to its employees. I finally realized what it meant to be part of the Gateway family. I was encouraged to grow professionally to be able to better serve clients and promote in the field. At the encouragement of Gateway management I obtained my bachelors of science in addiction studies and went on to earn a Master's of Education with a focus in counseling. It has truly amazed me that the leadership of Gateway is so dedicated to providing quality services and its commitment to helping clients re-enter society and become productive tax payers, fathers, brothers, husbands, wives and neighbors."

Frank's accomplishments are numerous. He is the Chairman of the Texas Certification Board of Addiction Professionals, is a Texas IC&RC delegate and is the current Chairman of the Criminal Justice Credentialing Committee, is the Chairman of the Criminal Justice Committee for the Houston Recovery Initiative, and is Co-Chair for the Criminal Justice Committee of the Texas Recovery Initiative. In 2014, he was inducted into the Houston TAAP Chapter Hall of Fame. In 2016, he was awarded the Presidential Achievement Award by IC&RC and was awarded the William "Bill" Callahan award by NAADAC for commitment to the field of addiction treatment. He was selected as a recipient of the 2017 Unsung Hero award for his continued support of Winners Circle and his efforts to reduce barriers that have blocked formerly incarcerated individuals and/or those who desire positive change.

We are incredibly proud of Frank and all his accomplishments and extend him a heartfelt congratulations!

Gateway continues to expand its successful Community Corrections supervision and treatment model. In January 2017, Gateway was awarded a contract to operate a 300bed community corrections facility for the Dallas County Community Supervision and Corrections Department (DCCSCD). Gateway is responsible for facility operations and supervision as well as the delivery of a substance use disorder treatment program and a co-occurring disorder program.

Both treatment programs focus on achieving the following:

- Development of non-threatening communication skills • Appropriate and constructive expression of feelings and emotion management
- Acquisition of pro-social and life management skills • Development of support systems to facilitate continuing growth and recovery

### Welcome to Dallas County Judicial Treatment Program

In partnership with the DCCSCD, Gateway provides a Cognitive-Behavioral Substance Abuse Treatment program for male and female offenders. Clients participate in a 120 day Intensive Residential Treatment program followed by 60 days of Supportive Residential treatment. Our comprehensive, gender-responsive residential treatment program integrates group treatment and individual counseling, family meetings, educational modules, and outside support services.

Gateway also offers a specialized Dual Diagnosis Center (DDC) for individuals with a cooccurring substance use and mental health diagnosis. Clients in the DDC program are provided comprehensive Substance Use Disorder treatment services supplemented by mental health overlay services provided through Dallas Metrocare.

- Development of skills and behaviors to enable substance-free and crime-free lives
- Elimination of destructive, anti-social behavior

"People suffering from the disease of addiction deserve holistic and individualized treatment, whether they're in the community or incarcerated. With the Gateway Foundation at the helm of Mid-State. we will save lives. break the costly cycle of addiction, avoid recidivism and help countless people return as productive members of their families and our society."

New Jersey Governor Chris Christie

### Gateway Chosen as New Jersey Statewide Vendor

Earlier this year, Gateway was honored to be chosen as the statewide vendor for the New Jersey Department of Corrections revamped in-prison substance use disorder treatment programs.

Under Governor Chris Christie's leadership, the New Jersey DOC opened a fully dedicated treatment prison at Mid-State Correctional Facility. This is the first prison in New Jersey to be completely dedicated to the treatment of Substance Use Disorders. The Mid-State program is licensed through the New Jersey Department of Mental Health and Addiction Services. Moving away from a one size fits all treatment model, treatment placement decisions are based upon comprehensive assessment and ASAM criteria. Level of care placement options include Long-Term and Short-Term Residential treatment, Intensive Outpatient treatment, and Outpatient treatment. Also included in Gateway's award is a substance use disorder treatment program for women at Edna Mahan, assessments at the Central Reception and Assignment Facility,

statewide psychoeducational services for individuals in the general population as well as individuals housed in a Restrictive Housing Unit (i.e., segregated housing)

> In addition to program licensure, Gateway will also obtain national accreditation for its programs in New Jersey.

Rates of Post-Traumatic Stress Disorder (PTSD) are extremely elevated among Every client is screened for possible PTSD utilizing the Texas Christian University Trauma form which is based on the PTSD Checklist- Civilian Version. Clients with incarcerated women, ranging anywhere from 15% to 80%, with the vast majority experiencing both PTSD and a substance use disorder. high trauma scores are offered the opportunity to participate in a trauma specific intervention. Case management and consultation with the contracted mental With this information in mind, Gateway's women's treatment programs in health provider ensures a collaborative team approach.

"This class has helped me to deal with trauma that I hadn't dealt with, and with trauma I didn't know I had to deal with. Though I know I have a long way to go, I feel this class has prepared me to see warning signs for the future and has helped me to know there is help out there."

# Committed to Trauma Informed Treatment

Missouri at Chillicothe Correctional Center and Women's Eastern Reception, Diagnostic and Correctional Center committed to becoming a trauma informed program and to providing trauma specific interventions. In 2015, clinicians were sent to train with international trauma expert, Dr. Stephanie Covington. Gateway's trained clinicians then trained the rest of the clinical team on two specific trauma curricula- Healing Trauma and Beyond Trauma. All staff members, regardless of role, are trained in the tenets of trauma informed care.

The results have been astounding! Client feedback has been exceedingly positive as has been the overall reduction in PTSD symptoms.



#### TRMAFORM: PTSD Symptom Severity PTSD Score

# Gateway Leads the Way in Corrections-Based Medication Assisted Treatment

An abundance of research has demonstrated the positive effects of medication assisted treatment (MAT) in conjunction with behavioral therapy for individuals with substance use disorders. In 2013, together with the Missouri Department of Corrections and the Missouri Department of Mental Health, Gateway led the way in MAT by providing pre-and-post-release medication for individuals in an in-custody substance use disorder treatment program. Gateway continues to expand and refine the use of FDA approved medications to assist in the treatment of clients with substance use disorders in our Missouri programs.

During fiscal year 2017, after screening almost 3,000 clients, Gateway provided opioid relapse prevention medication, Vivitrol®, to 142 incarcerated clients at seven Missouri Department of Corrections institutions and to 128 clients post release. Gateway continues to work with Dr. Kevin Knight of Texas Christian University's Institute of Behavioral Research to evaluate which clients benefit most from this treatment intervention and to explore diversifying the medications offered to assist clients recovering from substance use disorders. Corrections agencies outside of Missouri, including the Illinois Department of Corrections and the U.S. Bureau of Justice Administration, have sought out Gateway's expertise regarding the inclusion of MAT for Corrections populations.

We continue to see outstanding outcomes in client engagement and retention in treatment of those who receive addiction medication as a component of holistic treatment and comprehensive reentry services both prior to and following release from the Missouri Department of Corrections. In 2017, 95% of clients who received MAT engaged in community based treatment upon release versus an average of 60% for non-MAT recipients. Impressively, 90% of the corrections involved clients served by Gateway's Reducing Recidivism-Medication Assisted Treatment program did not return to custody in an 18 month retrospective through 2016.

These notable results have led the Missouri legislature to increase funding for MAT for corrections involved individuals. In July 2017, Gateway will expand MAT services to all 10 institutions providing substance use disorder treatment in the Missouri Department of Corrections. The post-release catchment area will grow beyond the metro St. Louis and Kansas City areas to serve clients with the highest risk of relapse returning to any area in Missouri. Gateway also incorporates Peer Recovery Support Specialists across the full treatment continuum to further enhance engagement in ongoing treatment and community supports, a key indicator of long term recovery and reduced recidivism.



In Missouri during fiscal year 2017, Gateway provided Vivitrol® to

142 incarcerated clients 128 post-release clients



### Why We Do...

### From Community Clients

"Gateway is a great place full of sincere people who take joy in helping others. My counselor's clear and unwavering commitment to me, my health, family, job and general well-being went above and beyond anything I could have expected, or even wished."

#### Damon

"I've been to several other treatment facilities through the years. The skill level and experience of the Gateway clinicians made this a game-changer in terms of my chances at long-term sobriety."

#### Grant

"The Gateway outpatient treatment program and staff have been a blessing to me and my family for several reasons...including the flexibility the program provides in the way it works with my schedule."

#### Louise

Thomas

"I have gained self-confidence and self-esteem thanks to this program. I also have gained control of my depression and overall outlook on life. I'm ready to live now!"

### From Community Associates

"Gateway continues to evolve and embrace evidence-based and innovative approaches to treatment of patients experiencing substance use disorders. There is no one path to recovery, and Gateway will help each individual build a plan that will provide support and resources for their journey."

#### Michael

"It's rewarding to watch people transform from resistant, to embracing sobriety, to eventually becoming great speakers who offer hope to others for a lasting recovery."

#### Linda

"I am very proud to be a part of the Gateway Team! We go above and beyond to help our clients succeed. It's an awesome feeling watching a client make that turning point in their life."

#### Denise

"At Gateway, we strive every day to eradicate the stigma and shame of substance use through education and compassion."

Gerald

I wanted to take this opportunity to thank you for the work you are doing there. I thank you for your willingness to be on the front lines helping solve a problem that is harming our society. I thank you that you treated my son as an individual and worked to maintain his identity as a person. I wanted to thank you too, for the respectful way you treated us as parents. I can only imagine you have to answer the same questions day after day and the high emotions that are part of this experience.

Thank you for answering all our questions. Thank you for maintaining your calm and being kind when I was in tears. Thank you for doing that over and over again for every family you see. You are making a difference with every interaction you have. I wanted to thank you and encourage you in the work you are doing. You have a very difficult job and you are making a difference every day.

Keep up your good work and keep being mindful that every person in YMAC is special and important to someone.

## ...What We Do

### From Corrections Clients

#### Dear Staff of YMAC,

My son recently completed your program and is moving on in getting back to the business of living.

#### Mother of a Gateway Corrections Client

"I want to thank you for extending me in the program and saving my life. It opened my eyes because looking back, I realize I would have gone back to using drugs again. I now have a job, my family back and I am able to be a part of my kids' lives."

Former Gateway Corrections Client

"Gateway treatment has opened my eyes to many problems I will face and has given me the tools to overcome them. I can now see issues before they come my way, I know how to respond in high risk areas of my recovery. Some of the classes I have taken will help me walk out these gates with my head held high. It's not because I am fixed, but because I know what to expect and I know what to do when I am faced with triggers and how to respond to people that want to help me back slide.

I know that I am going to make it this time out, because I want to change I am thankful for Gateway for all the information. [The] staff has opened my eyes to see I can do the right thing when time gets hard."

#### **Gateway Corrections Client**

### **BOARD OF DIRECTORS**

### FY2017

Glenn Huebner CHAIRMAN

Amalesh Sanku TREASURER

Warren Harrington SECRETARY

Michael Anthony Sidney Bradley Richard L. Eichholz, Ph.D. David Johnson Patricia Jones Arla Lach Mary Cesare-Murphy, Ph.D. France Pitera David Onion Elizabeth Ogilvie Simer Andy Smith

### FY2018

Warren Harrington CHAIRMAN

Amalesh Sanku TREASURER

France Pitera SECRETARY

Michael Anthony Sidney Bradley Richard L. Eichholz, Ph.D. Glenn Huebner David Johnson Arla Lach Mary Cesare-Murphy, Ph.D. David Onion Elizabeth Ogilvie Simer Andy Smith Ivy Walker

### **EXECUTIVE TEAM**

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Gregg Dockins DIVISION PRESIDENT CORRECTIONS

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Dan Molitor VICE PRESIDENT INFORMATION SYSTEMS

Patricia Sanchez-Aitken VICE PRESIDENT HUMAN RESOURCES

Tomas Del Rio CHIEF FINANCIAL OFFICER

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### **Community Division**

#### Illinois

Aurora Carbondale Caseyville Chicago Independence Chicago Kedzie Chicago River North Gurnee Joliet Lake Villa Pekin Springfield Swansea



### Delaware

Smyrna

### **Corrections Division**

#### Michigan Baraga Detroit Kincheloe Marenisco Marguette Munising Newberry Ypsilanti

#### Missouri Bonne Terre Bowling Green

Chillicothe Fordland Kansas City Maryville St. Joseph St. Louis Vandalia

#### New Jersey Annandale Bridgeton Clinton Delmont Newark Trenton Wrightstown Yardville

#### Texas

Brownwood Breckenridge Burnet Dallas Dayton Gatesville Hondo Houston Humble Huntsville Kyle Richmond San Diego

### Wyoming

Lusk New Castle Torrington